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# COVID 19 POLICY

## for Guided Tours & Excursions

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- Online Compulsory Booking before starting the guided tour/excursion.
- Details of the participants attending the guided tour/excursion, will be kept for a period of 14 days. This information will be submitted on request to the competent authorities and destroyed after in accordance to European privacy laws.
- Entrance to a Museum and historical sites to be booked in advance for the time and date requested in accordance to guidelines.
- Maximum people for a guided tour/excursion outdoor 15 (14+1).
- Maximum people for a guided tour/excursion indoor 6 (5+1).
- Online Payment via PayPal or wire transfer before starting the guided tour/excursion. No cash handling.
- Tips included with the payment. Suggested 10%.
- Before starting the guided tour, each participant's temperature will be taken with a non-touchable thermometer. If the temperature is higher than 37.5, the participant will not be admitted to the guided tour/excursion.
- Guided tour with the mobile app "Live Tours" to be downloaded by each participant prior to starting the guided tour/excursion. It is highly recommended that each participant brings a headset and extra battery.
- Compulsory face mask or shield mask will be worn by the Tour Guide and participants during the guided tour/excursion.
- Use of hand gel during the tour and/or frequently wash of hands is compulsory.
- Social distance of 2meters and no gatherings.

- Guests will be informed about tours and guided activities via social networks ex. Facebook, Instagram and Website Sayhellotoireland.com
- Information and guidelines will be given to guests in the language of the guided tour/excursion (English, Italian, Spanish and French).
- Leaflets and paper materials such as maps or tourist brochures will not be given but sent to mobile phone or email for the experience of the guided tour/excursion.
- No exchange of food and/or beverages during the guided tour/excursion.
- The Tour Guide is the first to go to the ticket office.
- The Tour Guide manages the flow of people to the restrooms within museums/sites personnel.
- The Tour Guide will not eat with the Group, free time will be given to the group together and suggestions will be given by the Tour Guide, where to eat for lunch/dinner.

